COMMUNICATIONS OF STREET

Federal Communications Commission

Approved by OMB 3060-0999 See instructions for public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2015 - December 31, 2015 Filing Confirmation Number: 0007088777

Filing Deadline: January 15, 2016 FRN: 0007734387

Filing Date: 01/08/2016 10:24 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? No

Date that you began offering handsets in the United States 05/13

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Norvado, Inc.
Brand Names: Norvado Wireless

PO Box: 67

Street Address: 43705 U.S. Highway 63

City: Cable
State: WI
Zip Code: 54821

Contact Name: Ray Schindler Contact Phone: (715) 798-3303

Contact Fax:

Contact Email: rschindler@norvado.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice

communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)? N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: http://www.norvadowireless.com/norvado-phones.php

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Norvado has instructed its sales staff about the availability of hearing aid compatible phone models and it has wireless industry information available in its company store to provide information on the FCC's requirements and HAC rating system. Additional information about HAC is available on the company's website.

Methodology for Functionality Levels

Norvado offers HAC compatible handsets and devices in three categories: Basic, Feature, and Smartphone. Basic phones make/take calls, may have camera, may have picture messaging, and send/receive text messages. Feature phones can access an app market, will have 2 MP or better camera, generally have Bluetooth capability, most feature HTML browser with larger displays, some have touch screens and/or slide out keyboard, 3G capable. Smartphones have access to an app market, 3G/4G capability, faster processors, better screen quality, generally wifi capable, and support voice and data communications.

Report Remarks

Norvado wireless service discontinued 12/31/15.

You have reported the following handset model summary information.

Total number of handsets offered: 15

Air Interface	Fully Hearing Aid Compatible Number Percent		Acoustic Coupling Compatible Only Number Percent		Non-Compliant Handsets Number Percent		Total by Air Interface
GSM	11	73%	4	27%			15
WCDMA	11	73%	4	27%			15

Handset 1: Alcatel 768T

Handset Maker

Alcatel

Handset Model Name FCC ID
768T RAD287

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Basic

Remarks

Handset 2: Alcatel 875T

Handset Maker

Alcatel

Handset Model Name FCC ID 875T RAD296

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/15

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Feature Phone

Remarks

Handset 3: Alcatel 909s

Handset Maker

Alcatel

Handset Model Name FCC ID

909s RAD183

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM 2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Feature Phone

Remarks

Handset 4: Alcatel 995S

Handset Maker

Alcatel

Handset Model Name FCC ID

995S RAD231

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Handset 5: Apple iPhone 5

Handset Maker

Apple

Handset Model Name FCC ID

iPhone 5 BCG-E2599A

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM 2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 6: Apple iPhone 5s

Handset Maker

Apple

Handset Model Name FCC ID

iPhone 5s BCG-E2642A

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 01/14 to 12/15

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 7: Bullitt Group Cat B15

Handset Maker

Bullitt Group

Handset Model Name FCC ID

Cat B15 ZL5B15AWS

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Handset 8: HTC One S

Handset Maker

HTC

Handset Model Name FCC ID

One S NM8PJ40110

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM 2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 9: LG Nexus 4

Handset Maker

LG

Handset Model Name FCC ID

Nexus 4 ZNFE960

Air Interfaces/Frequency Bands

 $850~\mathrm{MHz}~\mathrm{GSM}$

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 10: LG P999

Handset Maker

LG

Handset Model Name FCC ID

P999 BEJP999DW

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Handset 11: Motorola XT 886

Handset Maker

Motorola

Handset Model Name FCC ID

XT 886 IHDT56NH4

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 12: Reach Tech 9788

Handset Maker

Reach Tech

Handset Model Name FCC ID

9788 Z5JREACH-9788

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/15

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 13: Samsung Galaxy SIV

Handset Maker

Samsung

Handset Model Name FCC ID

Galaxy SIV A3LSGHM919

Air Interfaces/Frequency Bands

 $850~\mathrm{MHz}~\mathrm{GSM}$

900 MHz GSM

1700 MHz WCDMA

1800 MHz GSM

1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Handset 14: Samsung Galaxy SV

Handset Maker

Samsung

Handset Model Name FCC ID

Galaxy SV A3LSMG900M

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM 2100 MHz WCDMA

Dates

This handset model was offered from: 06/14 to 12/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Handset 15: Sony Ericsson LT30a

Handset Maker

Sony Ericsson

Handset Model Name FCC ID

LT30a PY7PM-0030

Air Interfaces/Frequency Bands

850 MHz GSM 900 MHz GSM 1700 MHz WCDMA 1800 MHz GSM 1900 MHz GSM

2100 MHz WCDMA

Dates

This handset model was offered from: 05/13 to 12/15

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Smartphone

Remarks

Certification

This Report has been certified by:

Ray Schindler Chief Financial Officer 01/08/2016 10:24 AM